



Name: _____

Address: _____

Zip Code: _____

Email: _____

Professional Care Plan ID: _____

Term of Plan: _____

SKU: _____

Product Description: _____

PCP Cover Amount: _____

POS Docket #: _____

Store: _____

Sales Associate: _____

Date Issued: _____

Authorized Signature: _____

Retail Range	3 Year Plan	Lifetime Plan
Up to \$75.99	\$12.99	\$19.99
\$76.00 – \$100.99	\$14.99	\$29.99
\$101.00 – \$200.99	\$27.99	\$47.99
\$201.00 – \$350.99	\$39.99	\$69.99
\$351.00 – \$500.99	\$49.99	\$89.99

Retail Range	Lifetime Plan
\$501.00 – \$750.99	\$109.99
\$751.00 – \$1,000.99	\$119.99
\$1,001.00 – \$1,500.99	\$139.99
\$1,501.00 – \$2,000.99	\$164.99
\$2,001.00 – \$2,500.99	\$179.99
\$2,501.00 – \$3,000.99	\$199.99
\$3,001.00 – \$3,500.99	\$229.99
\$3,501.00 – \$5,000.99	\$249.99
\$5,001.00 – \$6,000.99	\$279.99
\$6,001.00 – \$7,000.99	\$299.99
\$7,001.00 – \$10,000.99	\$359.99
\$10,001.00 and above	\$399.99

Prices do not include applicable taxes.



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PROFESSIONAL CARE PLAN

KEEPS YOUR JEWELRY LIKE NEW



michael hill®

The Michael Hill Professional Care Plan

offers you peace of mind protection on your valued purchase. Professional Care Plans are available in both 3 year and lifetime packages. The plan covers the following repairs and services at no charge:

- Ring sizings
- Re-tipping of prongs
- Stone tightening
- Refinishing and polishing
- Cleaning and inspecting
 - Earring repair
- Chain and bracelet soldering
- Rhodium plating white gold
- Resetting diamonds and gemstones
 - Clasp replacement

NO INSPECTIONS REQUIRED



TERMS AND CONDITIONS

This is a legal contract referred to hereinafter as the "Plan". By purchasing it, you understand that it is such a contract and acknowledge that you have the opportunity to read the terms and conditions set forth herein. This is not a contract of insurance. The company obligated under this plan is Michael Hill LLC, (FEIN 98-0591865), 2015 Spring Road, Suite 270, Oak Brook, Illinois 60513

Instructions: You must keep this Plan and the original sales receipt for the product; they are integral parts of the Plan and you are required to produce them to an authorized Michael Hill representative to obtain service under the Plan.

To Obtain Service: To obtain service under your Plan, produce the covered item along with this Plan and original sales receipt to a Michael Hill store. Unauthorized modifications and repairs are not covered under this Plan.

What is covered?

This Plan covers parts and labor costs up to the value of the PCP Cover Amount as shown on the sales receipt, exclusive of taxes and other charges. There is no deductible. Cosmetic damage from normal wear and tear is not covered. The repairs and services covered under the Plan include ring sizings (up to 2 sizes; maximum once every 12 months; does not cover re-shanking of rings; certain styles of ring are not suitable for resizing and are excluded from the resizing service under this Plan), re-tipping of prongs, stone tightening, refinishing and polishing, cleaning and inspecting, earring repair, chain and bracelet soldering, rhodium plating white gold (every 12 months), resetting diamonds and gemstones, and clasp replacement.

What is not covered?

(1) Incidental or consequential damages; (2) Damage from accident, abuse, misuse, introduction of foreign objects into the product, tampering with prongs, unauthorized modifications or alterations, or failure to follow the manufacturer's instruction; (3) Unauthorized repairs and/or parts; (4) Damage covered by any other warranty or service plan; (5) Cosmetic damage including scratches, peelings, dents that do not impede the mechanical functionality of the item; (6) Third-party actions (fire, collision, vandalism, theft etc); (7) The elements of Acts of God; (8) War, invasion or act of foreign enemy, hostilities, civil war, rebellion, riot, strike, labor disturbance, lockout or civil commotion; (9) Preventative maintenance; (10) Flaws in gemstones; (11) Loss of diamonds, gemstones or any other parts of the covered product unless such loss was caused by a defect in workmanship and/or materials, without any undue stress or damage; (12) Any loss other than a covered breakdown of the product; (13) Accessories used in conjunction with a covered product; (14) Loss of use during the period the covered product is at a repair facility or otherwise awaiting parts; (15) Pre-existing conditions on the product that occurred after purchasing the product and prior to the effective date of the Plan, if the Plan was purchased after purchasing the product. IN NO EVENT SHALL WE BE LIABLE FOR SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, IRRESPECTIVE OF CAUSE, INCLUDING DELAY IN PROVIDING SERVICE OR LOSS OF USE

FOR THE TIME THE PRODUCT IS BEING REPAIRED OR AWAITING PARTS.

Terms of Coverage: The term and coverage of this Plan begins on the date of purchase as shown on the sales receipt, and continues for the owner's lifetime or the product's lifetime, whichever is shorter. The Plan ceases if the product is used as a trade-in towards another product. A new Lifetime Professional Care Plan would need to be purchased on the new product.

Cancellation: You may cancel this Plan for any reason at any time and receive a full refund of the purchase price, less tax, by returning your copy of the Plan to a Michael Hill store. If services have been performed under the Plan, the amount of your refund will be reduced by the unpaid cost of those services. Any refund payable to you will be credited to your nominated bank account within 30 days after the Plan is returned. In Minnesota and New York, a 10% penalty per month will be added to the refund amount if the refund is not paid or credited to your account within 30 days (New York)/45 (Minnesota) days after the Plan is returned.

Transfer: This Plan is not transferable.

Limit of Liability: Out total aggregate liability under the Plan is the purchase price paid for the product in the event that the total equivalent retail value of all authorized repairs and services is equal to or exceeds the purchase price of the product or the original product is replaced with another of equal or greater retail value, all obligations under the Plan are deemed to be satisfied. You purchased Plan ID _____ and the price you paid therefor was \$_____.

Definitions:

Owner Lifetime: The lifetime of the individual purchasing the product or the lifetime of the first person to whom the product is gifted. Owner lifetime ceases if ownership of the product is subsequently transferred to another party.

Product Lifetime: The reasonable lifetime of the product. This lifetime ceases at the point where the product is altered from its original form as described in the sales receipt or Certificate of Authenticity.

